**Osamah Sadeq**

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<https://github.com/Osamah-sa>

EDUCATION

**Bachelor of Science in Computing and Information Systems**

Athabasca University, Alberta, Canada.

*April 2022 - Present*

**Diploma of Education in Computing Science**

Algonquin College, Ottawa, Ontario.

*September 2018 – April 2020*

WORK EXPERIENCE

**IT Technician**

Geek Squad

*July 2021 – Present*

* Installing and configuring hardware and software components to ensure usability
* Troubleshooting hardware and software issues
* Upgrading entire systems to enable compatible softwares on all computers
* Performing tests and evaluations of new software and hardware
* Conducting daily backup operations

**Software Developer**

DigLit

*July 2021 – October 2021*

* Worked in an agile environment with 20+ team members to deliver an application for volunteer drivers and performing peer reviewing code to ensure the quality contribution
* Used GitHub for code collaboration and GitHub Project Boards for team workflow
* Completed assigned tickets on time and run unit tests to avoided consuming time on additional reviews

**Store Supervisor**

Tim Hortons

*May 2017 – June 2021*

* In charge of supervising a team of 9 members while ensuring to exceed standards and resolve issues between customers and staff by demonstrating professionalism and respect
* Communicate efficiently with clients and team members to deliver the desired products in a high-stress environment
* Promote teamwork and a positive work environment
* Participated in continuous improvement by generating suggestions, engaging in problem-solving activities to support teamwork

COMPETENCES

**Technical skills**

* **Software Development & Design Skills (JS, HTML, CSS, Python, Java)**
  + Performed various labs and assignments using Java and Python and showcase a strong ability to deliver high-quality code under the pressure of strict deadlines and stress environments
  + Created countless websites using languages such as JavaScript, HTML, CSS, which yielded rewarding experience in building efficient websites
  + Gained familiarity with Dart (Flutter)

**Communication skills**

* Acted as an integral member of a team while working on multiple projects, obtaining a strong commitment to team environment dynamics, contributing expertise, and following leadership directives at appropriate times
* Cooperated with my team members throughout the term projects in finishing the tasks efficiently
* Served as a leader in a team setting by identifying team goals, evaluating team progress, and delegating tasks showcasing creativity and problem-solving techniques while maintaining an optimistic attitude

APPLIED PROJECTS

**Mobile Application Development**

AMA Centre

*June 2020 – September 2020*

* Designed and developed interfaces using Flutter that simplified overall management and offered ease-of-use
* Used Flutter, Dart, and Firebase to initiate a steady mobile application that is compatible with both Android and Apple devices, which helps reach out to a broader range of audiences
* Review codes and files submitted by co-developers, providing constructive feedback to ensure high-quality results

Volunteer Experience

**Front-End Web Development Udemy Online Course**

*March 2021 – May 2021*

* Learning Front-end web development using HTML, CSS, JavaScript, Bootstrap

**Flutter & Firebase Udemy Online Course**

*June 2020 – July 2020*

* Completed Flutter & Firebase: Build a complete App for iOS & Android online course acquiring a strong understanding of mobile application development

**Youth Committee Member**

*August 2016 – Present*

AMA Committee Center, Ottawa, ON

* Demonstrated leadership and good citizenship qualities by taking part in the planning and execution of engaging programs targeted toward the youth